TERO WORKFORCE DEVELOPMENT

WORKFORCE APPLICATION



Dear Workforce Applicant:

The Indian Preference law was enacted to ensure that members of the EBCI and other federally recognized tribes are given preference in hiring. Covered employers are required to contact the Tribal Employment Rights Office (TERO) to find qualified Tribal members when hiring and contact at least three (3) Indians offering them the opportunity to apply for the job (unless fewer are listed). The information provided on this application will assist the Workforce Development Coordinator in matching qualified individuals with referrals to employers, contractors, tribal entities and for advertised TERO training. This application asks for demographic and personal assessment of any challenges you might have to being gainfully employed.

As of October 1, 2021, the Job Bank is now part of TERO's new Workforce Development Program ("WFD") component that includes the federally funded work experience programs WIOA & NEWP, formerly referred to as WIA. The EBCI TERO office is now taking applications for the TERO Job Bank and the federally funded work experience (WEX) programs included in this packet. Please fill out the attached application as fully as you can. If you need assistance in filling it out, please do not hesitate to ask. We are happy to assist you.

TERO Workforce participants are responsible for self-promotion and are required to make efforts to establish positive contacts and relationships with prospective employers. Participants are required to comply with all rules and polices of the employer. It is the job bank participant 's responsibility to inform TERO of any changes to contact information, especially phone numbers and addresses in a timely manner.

At the end of the application, you will find three documents that are required as follows:

- 1) **TERO Compliance Agreement.** Participants applying for the TERO Job Bank and the federally funded work experience programs are required to affirm the requirements.
- 2) **Pre-Employment Drug/Alcohol Test.** Participants applying for the federal funded work experience programs (WIOA/NEWP) are required to affirm this requirement. The drug screen will be a collection of hair and/or urine samples (for extremely short hair). **Job Bank Exempt**
- 3) **Notice of Mandatory Criminal History Checks**. Participants applying for the federal funded work experience programs (WIOA/NEWP) are required to affirm this requirement. *Job Bank Exempt*

Indian Preference is given in the following order:

- 1) Enrolled members of the Eastern Band of Cherokee Indians.
- 2) Spouse of enrolled members and parents of minor children that are members of the EBCI.
- 3) Members of other federally recognized Tribes.

Welcome to the EBCI TERO Workforce Development Program! You can reach all of us at 828.359.6421 or TEROWorkforce@ebci-nsn.gov.

We look forward to working with you.

Terrí Henry Kevin Jackson

TERO Director Workforce Development Manager

Hillary Norville Doug McCoy

Workforce Job Bank Coordinator Workforce Job Bank Coordinator

TERO WORKFORCE DEVELOPMENT COMPONENTS

The EBCI TERO Workforce Development component is designed to combat workforce development challenges facing tribal governments, communities, and native organizations to build tribal members' self-sufficiency and increase the economic well-being of tribes though work experience. WFD programs ensure that tribal members are equipped with skill sets and experience necessary to build and sustain careers. The EBCI TERO Workforce Development component has developed a work experience (WEX) approach that supports the development of an individual's career pathway to increase the employability of tribal members through soft skills training and additional technical or other training that is developed for an individual participant. With these skills and experience, participants will contribute to the tribe and its communities with a renewed sense of purpose, cultural enrichment and improved economic well-being of our tribal members, their families, and the greater community.

The Workforce Development component consists of four (4) resources that are described as follows:

Job Bank.

In order to maximize Tribal member access to employment and business opportunities. TERO works to ensure Indian people receive their rightful share of jobs and other entrepreneurial economic opportunities. TERO assists members of the Eastern Band of Cherokee Indians with identifying employment skills training programs that help develop job skills in a variety of career areas, including resume building, filling out applications, interviewing for jobs, identification of training for specific jobs and careers. The TERO JOB Bank connects enrolled members with jobs, both with TERO certified vendors and with business performing contracts for the Tribe. Job Bank also identifies employment opportunities among the local businesses to connect Tribal members with seasonal or permanent employment and work opportunities.

Workforce Innovations Opportunity Act (WIOA).

WIOA is designed to help job seekers access employment, education, training, and support services to succeed in the labor market and to match employers with the skilled workers they need to compete in the local economy. TERO has developed an array of services that will be offered to WFD/WIOA participants including a work stipend, training in soft skills, occupational skills, job readiness and work experience, to name a few.

Native Employment Works (NEW).

The NEW program is designed to provide work-related activities to support job readiness, job placement, and job retention for designated Native American service populations and service areas. TERO's WFD/NEW program will support individuals with resources and provide access to services that will contribute to meeting the basic needs and help participants in establishing a stable environment in which to pursue family and individual self-sufficiency. This WFD/NEW program will continue to help individuals gain job skills and work towards self-sufficiency as well as reduce joblessness. Qualifying participants will receive support and assistance, such as, but not limited to: a work stipend, childcare assistance, travel reimbursements and transportation costs, training fees, work gear and tools.

Mother Town Healing Program (MTHP).

The Mother Town Healing Program (THP) is intended to assist EBCI enrolled members in recovery by providing a safe and supportive working environment, training for necessary job skills, and discipline to reenter the workforce in a positive manner. While the goal is for participants to become employable, we also encourage them to rebuild and strengthen community connections that may have been lost due to substance use/abuse disorders. The MTHP has a separate application that is available upon request.

WORKFORCE PARTICIPANT INFORMATION

Please fill this application packet out as fully as you can. If you need assistance in filling it out, please do not hesitate to ask. We are happy to assist you.

YOU MUST BE:

- An enrolled member of the Eastern Band of Cherokee Indians, a spouse of enrolled member or a parent of minor children that are members of the EBCI or other federally recognized Tribe, or member of other Federally Recognized Tribe.
- ✓ At least 18 years of age and out of high school (graduate or not).
- ✓ <u>Unemployed</u> for seven (7) consecutive days prior to filling out this application **Or** under-employed with proof from your current employer.

A Tribal Enrollment document, Social Security Card and Valid Driver License (if applicable)

- ✓ Reside on or live near the Qualla Boundary.
- ✓ Males Only: Be registered for Selective Service.

YOU MUST SUBMIT WITH THIS APPLICATION:

Date: Have you been previously served by this program? NO YES What year? Name (as it appears on your Enrollment or Social Security Card) First Name Middle Initial Last Name Maiden Name Other Last Name(s), Nicknames or Alias Physical Address: (House # & Road Name) Mailing Address: (If different from physical address) County you live in: **Email Address:** Contact Number: **Tribal Affiliation:** Roll No.: (Attach the copy of enrollment verification) Males Only: Are you registered with the Selective Service? YES NO 🗌

FOR OFFICE USE							
Applicant assigned to:	Job Bank 🗌	WIOA 🗌	NEWP 🗌	GED 🗌			
Staff Initials:							

I. WORK HISTORY

List past employers starting with your current employer or most recent, if applicable.

If currently employed, a statement from your employer is required. The statement must indicate that you are <u>under-</u>employed, as in not having enough paid work or not doing work that makes full use of your skills and abilities.

Job Bank applicants are exempt

Employer Name:						
Job Title:						
Start Date:	/	/	Stop:	/	/	
Rate of Hourly Pay:			Number of Ho	ours per Week:		
Job Duties:				_		
Reason for Leaving (if TERMINATED, why	y?):				
Employer Name:						
Start Date:	/	/	Stop:	/	/	
Employer Name:						
Start Date:	/	/	Stop:	/	/	
on the TERO Workford limited to: TSS, Child Programs and Agenci	ce Development p Care facilities, So es. I understand site(s), wages, job	rogram. Informa chools, Juvenile that disclosure i performance, et	ation pertaining to my ation can be discussed Services, Courts, Police of the can be: information can be: information ally, inform	with other Service e, Probation Offic formation on my a	Providers, i.e., but er, and other proving pplication, duration	not der
OP1 Name:	ΓΙΟΝΑL – THE PROGI	RAM MAY DISCUSS N	MY APPLICATION WITH THE Contact number of		LOW.	
that all information pothics application. I am	rovided is subject also aware that I oproval to participa	n this application to review and ve am subject to in	rIFICATION In is true and correct to erification and I may had mediate termination prosecuted for fraud and	ave to provide doc from the program	umentation to supp if I am found ineligi	ort
	Paren	nt/Guardian		Date		

NOTE: ORIGINAL APPLICATIONS ARE REQUIRED; EMAILED APPLICATIONS MAY BE ACCEPTED.

II. EDUCATIONAL PROFILE

	se share with us y h copies of your high so		_	nd and highest	educ	cational level r	eceived.
	GED			Some High Sch	iool		
	High School Diplom	ıa					
Scho	ool Name:			Gra	aduatio	on Date:	
		t obtained your hig otain your G.E.D.?	h school diplo		be inte	rested in receivin	g FREE
I am	/ have						
	Currently in	☐ College or	☐ Trade	School		Full-Time	Part-Time
	School Name:					Years attended:	
	Course of study:						
	Some College or Tra	ade School					
	School Name:				Ye	ears attended:	
	Course of study:						
	Received Associates						
	School Name:				Y	'ears attended:	
	Course of study:						
	Received Bachelor's	Degree					
	School Name:					Years attended:	
	Course of study:						-
	Other School						
	School Name:					Years attended:	
	Course of study:						
	Certificate earned /	Skill level:					
	us about any spec h copies of certificates			•		s you have.	

III. PERSONAL SKILLS SURVEY

Check all categories you feel applies to you.

		Positiv	<i>ies</i>					
☐ I am easy going/p	patient.							
\square I like to work:	\square with people,	\square alone		OR	□ eith	ner way		
$\ \square$ I am responsible								
☐ I maintain an org	anized work area							
☐ I can multi-task								
☐ I am good at keeping track of many details								
☐ I take pride in the	e work I do							
\square I am flexible (can	work a varied schedul	e/job duties &	adjust t	o chang	ge)			
☐ I understand con	fidentiality							
\square I am more: \square task oriented OR \square project oriented								
I prefer a	\square physical active	OR	☐ sta	tionary				
work	environment that is	□ind	loors	□ out	doors	OR	\square either way	
		Challen	ges					
☐ I cannot work:	\square evening	☐ nights		□ wee	ekends			
☐ I have trouble tal	king to people							
☐ I have limited wo	rk experience							
☐ I have no experie	nce with computers							
\square I cannot travel.								
		Work Res	ources					
☐ Do you have tool	s to work with?	☐ YES	\square NO					
☐ Do you have safe	ty gear?	☐ YES	□ NO					
I have (check o	all that you have)	☐ Work Boo	ts	☐ Har	d Hat		☐ Safety Vest	
Please list any	y other resources you h	nave:						

IV. PARTICIPANT PROFILE

The information asked here is voluntary. If you are not comfortable with answering any or all of these questions, please skip.

VETERAN Status:									
Are you a veteran? Branch of Service:	☐ YES ☐ NO								
❖ Are you claiming Veteran's Preference? (attach verification) □ YES □ No									
❖ Were you Honorably Discharged? (attach verification)									
Are you a Disabled Veteran or the spouse of one? (attach ve	rification) \square YES \square NO								
State the percent of disability. (attach verification)									
Do you have TRANSPORTATION to get to work?									
☐ I need transportation and can access EBCI Transit.	☐ YES ☐ NO								
☐ Do you have a valid DRIVER'S LICENSE?	☐ YES ☐ NO								
	lf yes, please attach copy of current valid DL)								
If NO, are you working on getting a Driver's License?									
☐ Do you have a COMMERCIAL DRIVER'S LICENSE (CDL)?	☐ YES ☐ NO								
State issued / #:	If yes, please attach copy of current valid CDL)								
Do you have or can you arrange for CHILDCARE?									
☐ I do not need childcare to work.									
☐ I need childcare to work.									
☐ My children are in childcare at:									
l pay \$ per									
What TYPE OF EMPLOYMENT are you seeking?									
☐ Full-time ☐ Part-time ☐ Seasonal ☐ To	emporary								
What type of hours are you willing to work? ☐ Days ☐ E	venings Nights								
Other:									
We publish a monthly JOB OPENING LIST in the Cherokee Or	e Feather.								
Do you want job information MAILED to you?	☐ YES ☐ NO								
Do you want job information EMAILED to you?	☐ YES ☐ NO								
Please make sure that your mailing address is correct on page 1 and that	you keep us informed of address updates.								

V. OCCUPATIONAL SKILLS HISTORY / INTERESTS

Please review the various categories of occupations/occupational skills listed below.

MARK all occupational skills that you have some experience and/or knowledge of. Keep in mind that experience / knowledge does not have to be from a paid source to be checked.

☑ CHECK all occupations categories (in the peach or gray blocks) that you are interested in.

	•		• • •	_					
	□ ADMINISTRATIVE/CLERICAL								
	Office Telephones		Typing		Bookkeeping		Receptionist		
	Grant Writing		Accounting		Procurement		Supervisory		
	Computer		Copier		Internal Controls		Bank Clerk		
			COM	PUTE	R				
	Windows		Word		Excel		PowerPoint		
	iOS (Mac)		Pages		Numbers		Keynote		
	Special Database		Programming		MS Publisher		Access		
			□ CAR	EGIV	'ER				
	Infant/Toddler		Youth		Adult		Disabled		
	Senior Citizen(s)		Elderly		House Sitter		Animal Caretaker		
□ PUBLIC SAFETY									
	Police Officer		Fire & Rescue		EMS		Dispatcher		
	1 st Responder		Volunteer Fire		1st Aid/CPR		Detention Officer		
	Emergency Mgmt		Emer. Shelter		Emer. Operations		Security Officer		
	□ MEDICAL								
	Patient Intake		Scheduling		CNA		Dietary		
	Terminology		Billing		Pharmacy		X-Ray		
	Lab Tech		Dental		Physical Therapy		Nurse		
			□ то	URIS	M				
	Waiter/Waitress		Wait Staff Server		Retail Sales		Ticket Booth		
	Salon/Spa/Barber		Cashier/Cash Regstr		Tour Guide		Acting/Drama		
	Bartender		Craft Demonstrator		Dishwasher		Bus Boy		
	Restaurant Host		Fast Food		Cook		Sewing		
	Front Desk		Housekeeping		Food Truck		Food Delivery Driver		
	CRAFT ARTISAN								
	Basket Artisan		Beadwork Artisan		Stone Carver		Wood Carver		
	Pottery Artisan		Silversmith		Paint/Graphic Artisan		Native Resources Harvest'g		
			GROUNDS	MAII	NTENANCE				
	Push/Ride Mower		Weed Eater		Hedge Trimmer		Power Saw		
	Shredder		Mulching		Composting		Landscaping		

V. OCCUPATIONAL SKILLS HISTORY / INTERESTS (CONTINUED)

	□ TECHNOLOGY							
	Fiber Installer		Cable Installer		Electronic Tech		Internet Tech	
	Router Programmer		Computer Program'g		Telephone Installer		Cellular Sales	
	Website Developer		DJ Radio Equipment		Photography/Video		Ham Radio	
		□ со	NSTRUCTION OR I	NST	ALLATION RELATED			
	Masonry		Plumbing		Roofing		Carpentry	
	General Laborer		Native Stone		Metal Buildings		Brick/Block	
	Retaining Walls		Dry Wall		Concrete		Windows	
	Skylights		Electrical		Pools		Decks	
	Ramps / Steps		Doors		HVAC		Cabinets	
	Counter Tops		Security System		Vinyl Siding		Paneling	
	Wallpaper		Painting		Guttering		Fencing	
	Flooring		Tile		Carpet			
	☐ HEAVY	/EQL	JIPMENT OPERATO	R, N	ACHINERY, ELECTR	IC T	OOLS	
	Dump Truck		Trash Truck		Tractor/Trailer		Bus	
	Fire Engine / Truck		Ambulance		Back Hoe		Track Hoe	
	Tow Truck		Bucket Truck		Grader		Dozer	
	Ditch Witch		Jack Hammer		Welding		Generator	
	Log/Wood Splitter		Sander		Tiller		Circular Saw	
	Nail Gun		Band Saw		Oxygen Tank(s)		Trailer	
	Lull		Paving Equipment		Soldering Iron		Gas/Fuel Tanks	
	Fuel Truck		Delivery Truck		Hand Truck		Gator/Golf Cart	
			□ AUTO N	1ECH	HANIC			
	Tire Changing		Tire Pressure		Wheel Balance		Brakes	
	Transmission		Oil Change		Body Work		Painting	
	Window Tinting		Detailing		Engine Repair		Starter	
	Diesel Mechanic		Exhaust		Electric Motor		Auto Heat/Air	
			☐ MISC CER	ΓΙFΙC	CATIONS			
	OSHA		CDL		Laborer/Apprenticeship		Facilities Maintenance	
	Project Mgmt		Flagging		Surveyor		Journeyman	
	Court Reporter		Pet Groomer		Veterinary Assistant		Forest Technician	
	Culinary		Chrke Stone Masonry					
Pleas	e list other skills you	have t	that are not listed on th	nis su	rvey, if you did not clarif	y thi	s on page 3.	
	-							
Pleas	e list other skills you	are in	<mark>terested in</mark> that are no	t liste	ed on this survey. (Do not s	state t	the word "anything")	



TERO WORKFORCE DEVELOPMENT COMPLIANCE AGREEMENT

l,		, agree t	o the following whil	e utilizing the					
TERO Workforce for	job placement:								
be at the job e	every day on time and	ready to work;							
be a productive	e employee and show	v initiative to become	e a better employee,	;					
complete all a	complete all assigned tasks as directed;								
work required	number of hours;								
comply with a	ll applicable rules and	l regulations of the e	employer;						
wear proper c	lothing and footwear	and obtain equipme	nt needed for a job;						
attend trainin	g as required by empl	loyer;							
 always project 	t the highest degree o	of professionalism;							
be Drug-Free;	and								
once employe	d, contact the employ	ver directly to commເ	unicate any issues I d	am having that will					
impact my tin	ne, attendance and/or	performance.							
☐ I agree to adhere t	o the expectations liste	d above and will work	to exceed them if pos	ssible.					
☐ I agree to check in	with the Workforce De	velopment Coordinato	or on a regular basis.						
_	oe removed from the Jo the TERO Workforce D		•	o three (3) calls made					
will result in immed appeal the removal	any of these expecta iate removal from the by writing a formal n been removed may s	e Job Bank. A partic otice of appeal with	cipant that has been in thirty (30) days o	n removed may of removal. A					
	Applicant Signature		Da	te					
	Parent/Guardian	Da	te						
	F	OR OFFICE USE							
licant assigned to:	Job Bank 🗌	WIOA 🗌	NEWP 🗌	GED 🗌					



TERO WORKFORCE DEVELOPMENT PARTICIPANT SURVEY

The following survey is an attempt to gather suggestions from Job Bank participants on how to better improve upon how you receive trainings and job referral services from the Tribal Employment Rights Office.

upon how you receive trainings and job referral servi	ices from the Tribal	Employmen	t Rights Office.
We coordinate with SCC on their "Working Smart: So offers 5 training modules, teaching 16 lessons on sof job seekers the tools to help you keep a job, excel at	t skills over a perio	d of 24 hours	. Working Smart provide
Personal Branding Dealing Self – Change War Cognitive Cycle Person	g with Stress rning Signs nal Reactions Calm & Clear	Emplo	Work Ethics oyer Expectations ode-Switching
Communication Skills Active Listening Four C's of Communication Expressing Concerns Handling Feedback		Problem Solving Problems and Facts vs. Opin Options and Outlines	d Goals inions
Do you want to take advantage of the Work	ing Smart training	? 🗆	YES 🗆 NO
Are you interested in receiving training/certi	ification?		YES 🗆 NO
Do you need assistance with any of the follow	wing?		\square NO
☐ Resume Writing ☐ Interviewing Skil	lls Cover Let	tters \square	Computer Skills
☐ Help filling out applications	☐ Work Too	ols \square	Work Gear
Do you have interest in the following careers	5?		
☐ Flagging	☐ Grant Writin	ng	
☐ Landscaping	☐ Court Repor	ter	
☐ Surveying	☐ Apprentices	hip/Internshi	p
☐ Project Management	☐ Other (Pleas	se list below)	
Is/Are there other training or certification(s) that yo	ou are interested in	?	



TERO WORKFORCE DEVELOPMENT PRE-EMPLOYMENT DRUG & ALCOHOL SCREEN

The Tribe has established requirements for applicants approved for participation in our Workforce Development Program. One of these requirements is submission to a pre-employment drug and alcohol screen resulting in a negative test result. Additionally, once you enter the program, you are subject to random testing for one or all of the following: drug usage, post-accident and reasonable suspicion as requested by your supervisor, program specialist, program supervisor, or manager.

Please re	ead and initial each of the following statements:	
1	have read the above statement, and I understand it.	
1	understand that if I am selected to participate in the Workforce	Development Program, I am required
to	o be tested for drug/alcohol use.	
1	understand that I am subject to random drug testing during the	period of my participation in the
р	rogram.	
testing o the relea EBCI and	ng below, I consent to drug screening in the form of collecting har f such samples by a drug screening laboratory designated by the ase of the test results from the laboratory to a designated TERO at TERO, it's officers and agents, from any claim or liability arising as concerning employment made by the EBCI and TERO based, in its.	EBCI and TERO. I hereby consent to agent. I release and discharge the from the use of such tests for any
- -	Applicant Signature	Date
_		
_	Parent/Guardian	Date

NOTE: If you are qualified for and when you are approved for participation in the Workforce Development Program, you will receive notification from the TERO Office as to when you are scheduled for the drug and alcohol screening test. You will be notified of your results regardless of the status of your results.

**Job Bank applicants are exempt. **



TERO WORKFORCE DEVELOPMENT NOTICE OF MANDATORY CRIMINAL HISTORY CHECKS

Federal law requires that a criminal history check be conducted on all individuals whose duties and responsibilities would allow them regular contact with or control over children. The Eastern Band of Cherokee Indians (EBCI) and affiliated entities (i.e., covered employers) also require that criminal history checks be conducted on all participants who will have regular contact and control with or control over children.

Covered employers will allow as a participant-trainee, only individuals who meet the standards of character-required individuals fitness to have responsibility for the safety and well-being of children as outlines in the Cherokee Code. Before you can be placed in an environment that is applicable, your background check must meet the standard for approval.

Your signature will indicate that you are now aware of the mandatory criminal records check as a condition of your participation in our program, if placed in a position or environment where a background check is applicable. You have a right to obtain a copy of the criminal history check that will be made available to the covered employer and the right to **challenge the accuracy and completeness** of the information contained in the report to the proper officials, not to the Program.

Pleas	e read and initial each of the following statements:							
	I am 18 years of age or older.							
	I authorize the Eastern Band of Cherokee Indians Tribal Employment Rights Office to perform a criminal history check in connection with my fitness to be an employee (regular or non-regular status) or volunteer for EBCI and all of its covered employers.							
	I understand that EBCI TERO Workforce Development Program shall not be held legally accountable in any way for providing my identifying information to any consumer credit agency, Federal Bureau of Investigation, state, local or tribal entities.							
	I release EBCI, including the TERO Workforce Developm of furnishing such information.	nent Program, from	all liability, which may be incur	red because				
	I authorize the release of any information, record, file of institutions, organizations, and governmental agencies.	•	sted by the EBCI from any privat	te or public				
All inf	formation may be furnished as if I, in person or in writing,	make the request.						
If the	program places the applicant in an environment that req	uires a criminal his	ory check, the applicant will be	notified.				
	Applicant Signature		Date					
	Parent/Guardian		Date					
	MUST INDICATE ANY CHARGES OR CONVICTIONS FILED AGAINS	T YOU, INCLUDING T	HE LOCATION, REGARDLESS OF THE	OUTCOME,				
	a crime that involves a child (abuse of any kind)	Dom	estic Violence					
	a crime involving alcohol	a crir	ne involving drugs					
	Assault (of any nature)	a cor	viction of a Felony					
	Larceny	Drivi	ng offenses:					
OTHE	r Jurisdiction (Tribe, Federal, State):	OTHER OFFENS	ES:					

**Job Bank applicants are exempt. **